

PERFECT DAY AT COCO CAY

FREQUENTLY ASKED QUESTIONS

UPDATED JUNE 21, 2023

1. WHY IS CELEBRITY CRUISES VISITING PERFECT DAY AT COCO CAY?

Celebrity Cruises is forever inspired to provide travelers a better way to experience the world around them. Part of this effort means reimagining what cruising could be, from thoughtfully designed staterooms and venues that bring people together, to exciting new programming, world-class entertainment, a robust food and beverage program, and itineraries that take guests to bucket-list places.

For the first time ever, Celebrity Cruises will bring guests to one of the Caribbean's most exclusive destinations, Perfect Day at CocoCay, Royal Caribbean's award-winning private island - a destination like no other in the Bahamas.

2. WHAT IS PERFECT DAY AT COCO CAY?

CocoCay is a private island paradise in the Bahamas that's entirely yours to explore during your day here. From the largest freshwater pool in the region to a swim-up bar, luxurious overwater cabanas, water slides, multiple dining options, and soft, white sand beaches, CocoCay is a curated playground offering a day in the sun for every taste.

3. WHAT KIND OF ACTIVITIES WILL I FIND AT COCO CAY?

CocoCay is divided into neighborhoods, so it's easy to choose the right setting for your mood—or to roam between each one.

Thrill-seekers should head straight to Thrill Waterpark and Splash Summit, a colorful cluster of 13 slides and watery activities. Plunge down the white-knuckle Daredevil's Peak, the tallest slide in North America, at a dizzying 135 feet.

Fly down the Twister on a two-person raft, or race friends down the four-lane Splash Speedway. Unwind in a beach chair, nestled on the shore of the vast wave pool in between rides.

The vast Oasis Lagoon has different coves and three swim-up islands, each one with its own atmosphere. You can rent a beach chair at the water's edge, or a private cabana in which to relax while your kids splash around at the shallow slope of the lagoon. Every detail has been thought of, right down to the underwater music you'll hear if you dive down.

Coco Beach Club is a serene, premium space with a shimmering infinity pool, elevated dining in the Club House, its own powdery beach, with beach chairs and gorgeous private cabanas to rent, including an exclusive cluster right over the aquamarine water.

Chill Island is a blissful beach venue with luxurious day beds in Breezy Bay, where you'll find private cabanas for rent, snorkel gear from the Snorkel Shack, and wave runners to play on.

South Beach offers a happy combination of action and relaxation. Head here for beach volleyball, basketball, snorkeling over the offshore coral reef, or simply soaking up the sun on a beach chair.

Refuel at the Snack Shack, or head to one of the three bars, including the Floating Bar.

For the ultimate view of this paradise, take to the skies at Up, Up and Away, a hot air balloon that gives you a bird's-eye perspective from 450 feet up. Don't forget your camera for this one; the views are out of this world.

PERFECT DAY AT COCO CAY

FREQUENTLY ASKED QUESTIONS

4. HOW EASY IS IT TO GET AROUND AND WALK FROM ONE AREA TO THE NEXT?

CocoCay is custom designed for cruise guests, so getting around is easy. It's also fun to stroll through the different neighborhoods, experiencing the atmosphere in each one.

There's an accessible tram service for the convenience of all guests, which runs every 10 minutes near the Arrivals Plaza, and complimentary beach-friendly wheelchairs and beach strollers are available on a first-come, first-served basis.

The walk from the ship along the jetty, if you don't take the tram, is about five minutes to the Arrivals Plaza. From here, the furthest spot on the island is around ten minutes' walk.

Tram route and all walk times are indicated on the island signage as well as on the [Wayfinding Map](#).

Guests with accessible needs will also find lifts in our pool areas, lower countertops at our bars, ramps to the dining area, accessible restrooms and showers.

You can always head back to the ship if you want a break from the sun, and return to the beach at your leisure. You'll have a whole day at CocoCay to enjoy yourself.

5. DOES COCOCAY HAVE WI-FI?

Yes, CocoCay has the same fast Wi-Fi as you'll find onboard Celebrity's ships, with different speeds available according to what you've purchased; for example, if you have chosen All Included, you will automatically be able to access Wi-Fi on CocoCay. Service may be limited on some of the beaches, but you should nonetheless be able to start uploading envy-inducing Instagram snaps as soon as you step ashore.

6. I'D LIKE MY DAY AT COCOCAY TO REFLECT THE LEVEL OF LUXURY I ENJOY IN THE RETREAT ON BOARD. IS THIS POSSIBLE?

Guests looking for an elevated experience during their day in paradise can choose Coco Beach Club, an exclusive retreat where every moment is infused with luxury.

Float under a tropical sun in the infinity pool, or sip cocktails by the water's edge. Enjoy freshly prepared dishes at the clubhouse. Upgrade your experience even further with a sumptuous private cabana, complete with concierge service.

Or treat yourself to the ultimate indulgence: an overwater cabana, the first in The Bahamas. This little slice of heaven includes overwater hammocks, showers, and a private slide to swish down into the warm, crystal-clear ocean below.

There's no better spot to try the Coco Cuvée signature cocktail, a heady mix of Chandon Sweet Star, Malibu rum, coconut water, and pineapple juice.

Make sure you purchase Beach Club admission pre-cruise via Cruise Planner, as entry is subject to availability. You may also book a cabana once onboard, if spots are still available. And remember when entering the Beach Club, you'll need to present your SeaPass® card and wristband delivered to your stateroom the day prior.

7. CAN I MAKE ADVANCE RESERVATIONS FOR ANY OF THE FACILITIES AT COCOCAY?

Yes, you can book experiences at CocoCay just as you can shore excursions, via [Celebrity Cruise Planner](#) online or in the app. These include entry to the Thrill Waterpark, the zipline, the Up, Up and Away balloon, the Coco Beach Club, and private cabanas. If you decide to be spontaneous and treat yourself to any of these on the day of your visit, you can make reservations while on the island (subject to availability).

PERFECT DAY AT COCO CAY

FREQUENTLY ASKED QUESTIONS

8. WHAT KIND OF BARS AND RESTAURANTS CAN I EXPECT AT COCOCAY?

There's no shortage of choice for every taste at CocoCay. In between racing down the waterslides at Thrill Waterpark, refuel at the Snack Shack, serving up burgers, hot dogs, and salads. There's a second Snack Shack at Chill Beach.

Dig into sizzling barbecue dishes, sandwiches, salads, and fresh tacos at Chill Grill in the Chill Island neighborhood, or Skipper's Grill on the opposite side of the island, which has the same enticing menu.

Captain Jack's, near the Arrivals Plaza where you'll step ashore, has an all-day party atmosphere, with cooling Coco Locos, chicken wings, steak fries dipped in fiery sauces, and live jam sessions. There's a charge to dine here.

If you've elevated your experience to the Coco Beach Club, you'll enjoy coffee and pastries in the morning, and an inviting menu with a Caribbean theme at lunchtime, offering dishes like lobster rolls and garlic tiger prawns.

You'll find gluten free and vegetarian options available at the Coco Beach Club restaurant as well as options to suit most dietary needs. Kosher foods are not prepared on Perfect Day at CocoCay – however, kosher requests can be accommodated onboard Celebrity Cruises ships.

9. HOW DO I PAY FOR THE DIFFERENT EXPERIENCES AT COCOCAY?

We recommended pre-booking and purchasing limited-availability experiences at CocoCay pre-cruise or onboard. You will pay for any activities you enjoy at CocoCay using your SeaPass card, so any extras will be charged to your onboard account, just as they are on the ship. If you've purchased a drink package, this will apply on the island, too. Dining throughout the island is complimentary, except for the Coco Beach Club, where dining is included in the purchase of admission to the Club.

Bring cash if you want to shop for souvenirs at the Straw Market. Also, don't forget that many activities and places to eat are complimentary, including the Snack Shacks, the Chill Grill, and Skipper's Grill.

Water and juice are available in all venues at no charge, and sun umbrellas are complimentary.

10. WILL MY ALL INCLUDED PACKAGE BE VALID AT COCOCAY WHEN I AM ASHORE?

Yes, the packages pre-purchased or have chosen on the ship will be reflected in the bars and restaurants on CocoCay. If you've chosen All Included, you can enjoy cooling tropical cocktails, cold beer, and wine to your heart's content.

11. WHAT FACILITIES ARE THERE FOR CHILDREN AND TEENS AT COCOCAY?

There are endless thrills for kids and teens at CocoCay, with lifeguards on duty throughout the park. You can let your teens loose at the Thrill Waterpark, while younger children will enjoy the waterslides at Splashaway Bay. Splash Summit has six slides, from a free-fall drop to The Twister.

Captain Jill's Galleon has baby slides, water cannons, and a lookout tower, and is geared to younger children. Kids of all ages will love the zipline, which whisks you above the action along 1,600 adrenaline-boosting feet. Then there's the wave pool, snorkel adventures, and the hot air balloon to try.

Please note that our kids' club activity program doesn't take place on CocoCay, but will still be available on board when the ship is docked at the island. Also, younger kids will need to be accompanied by someone over 14 to use the slides in the Thrill Waterpark.

For all Shore Excursions at Perfect Day at CocoCay (except Thrill Waterpark and the Certified Dive), all guests under 16 years of age must be accompanied by a supervising adult from their group 18 years or older.

PERFECT DAY AT COCO CAY

FREQUENTLY ASKED QUESTIONS

12. IS THERE AN ADULTS-ONLY SPACE AT COCOCAY?

There are no adults-only spaces at CocoCay as we want everybody to enjoy the island. But there are quieter areas where you'll find that dreamy tropical island sensation, like at Chill Island or the exclusive Coco Beach Club.

13. ARE THERE DESIGNATED SMOKING AREAS ON PERFECT DAY AT COCOCAY?

Cigarette, cigar, e-cigarette and pipe smoking is permitted only in designated smoking areas. Please check wayfinding signs on the island for specific locations.

14. ARE CABANAS, BEACH CHAIRS, AND UMBRELLAS AVAILABLE AT COCOCAY?

Beach umbrellas are available at no charge all over CocoCay. Daybeds are yours for a modest fee. Upgrade your experience with a private cabana at Chill Island, South Beach, Thrill Waterpark, and Oasis Lagoon. For the ultimate escape, choose a Beach Cabana or best of all, an exclusive Overwater Cabana at the swish Coco Beach Club.

Some cabanas include access to different neighborhoods. For example, take a cabana at the Thrill Waterpark and six guests will get complimentary access to the slides and activities. A cabana at Coco Beach Club includes access to the club and its facilities for up to eight.

15. WHAT SHOULD I PACK FOR A DAY AT COCOCAY?

You'll need very little for your fun day ashore. Pack a beach towel, plenty of sunscreen, your SeaPass Card (for purchasing food, beverages, and activities), and some cash if you think you might like to buy souvenirs from the Straw Market.

Remember to bring closed-toe shoes if you want to ride the zipline. Lockers are available for storing personal belongings, and you can always exchange your beach towels for fresh ones.

Here's a list of other items you might be curious about:

- SeaPass® and cash - Not only will you need your SeaPass® card to exit and re-board the ship, you'll use it to pay for things throughout the island, and if you visit the Coco Beach Club. Please note, there's also an island market with local Bahamian crafts, where items can be charged with your SeaPass card (until 2:30 p.m.) and cash (USD) is always accepted.
- Driver's License - If you plan to operate a Wave Jet during a guided tour, guests ages 16 to 20 will need to present a valid driver's license.
- Speakers - You'll find music to set the soundtrack to your day playing throughout the island. But if you'd prefer to listen to your own selection of music, we ask that you please do so with personal headphones.
- Towels - Beach towels are available onboard your ship, and can be brought onto the island, which you can refresh throughout the day as desired, at one of three towel stations. Since beach towels are provided onboard based on a check-out/check-in system, you should bring your towels back to the ship with you. Guests who have rented cabanas will have towels at the cabana and may leave the towels there upon departure.
- Sun protection - Perfect Day at CocoCay offers complimentary umbrellas and shade structures in many places, but The Bahamas' sun can still be intense. Bring sun protection gear like hats, sunglasses, rashguards or other types of UPF clothing, and sunscreen. There are a lot of water features at Perfect Day at CocoCay, so be sure to reapply sunscreen often.

PERFECT DAY AT COCO CAY

FREQUENTLY ASKED QUESTIONS

- Proper footwear - Don't forget proper shoes if you're planning to ride the Zip Line at Perfect Day at CocoCay. Your shoes must have a closed toe area and be secured around the back of your foot as well. Sneakers or enclosed water shoes are great options.
- Bug repellent - Depending on the time of year and time of day, there may be mosquitos, flies or other insects in some areas of the island.
- Medications - Bring any prescription medications you may rely on. There are medical facilities on the island, but they may not have your specific medications on hand.
- Supplies for baby - Don't forget bottles and formula, diapers and swim diapers, wipes and sun protection gear for babies and tots.
- Strollers - Complimentary beach strollers are located throughout the Island and are available on a first come first served basis.
- Drones - Guests are welcome to bring drones on their cruise for use on land only and outside of the port area. However, drones are not to be operated onboard the ship at any time, nor on Royal Caribbean's private destinations: Perfect Day at CocoCay, Bahamas or Labadee®, Haiti. While onboard, drones must be stored safely in the stateroom. Drones used on the ship will be confiscated until the end of the cruise. A Guest Conduct Policy warning will be issued and guests may be subject to disembarkation at their own expense for onboard drone usage.
- GoPro(R) Cameras - You are welcome to record your Perfect Day at CocoCay memories with your GoPro camera. However, for your safety, personal electronic devices of any kind are not allowed on any of the following attractions:
 - All water slides at Thrill Waterpark
 - Adventure Pool in Thrill Waterpark
 - Splashaway Bay
 - Captain Jill's Galleon
 - On the island's Zip Line, riders who wish to wear a GoPro must bring their own helmet mount that attaches securely to the helmet or secure GoPro to the body. If the staff notices the camera prevents a guest from safely participating in the activity at any time, they may ask the guest to remove or adjust the camera.

16. HOW CAN I FIND SHIPS AND ITINERARIES THAT VISIT PERFECT DAY AT COCOCAY?

Just visit www.Cruisingpower.com and search for cruises to the Bahamas and the Caribbean. You'll want to set the filter to Perfect Day at CocoCay. That will show you all the sailings that stop at Perfect Day at CocoCay.